



# JCR Continuous Service Readiness Workshop

May 2, 2024

## Agenda

8:15 am – 9:00 am

- Welcome/Introductions
- The Joint Commission Standards & Survey Methods Development

9:05 am – 11:05 am

- The New Joint Commission Infection Control Standards: A Foundation for Quality

11:10 am – 11:55 am

- The Joint Commission: Navigating the Infection Control Standards

12:00 pm – 12:40 pm

- Lunch

12:45 pm – 1:40 pm

- Session continues

1:45 pm – 3:15 pm

- Sterile Compounding Update

3:20 pm – 4:00 pm

- Survey Updates (AEM, Kitchen Tracer Tool, Determining Deficiency Level)
- Closing Remarks

## Program Sponsor

Oklahoma Hospital Association  
Oklahoma City, OK  
Phone: 405-427-9537  
www.okoha.com

## Program Fee:

Oklahoma CSR members: up to 3 attendees at no charge, additional attendees \$150 each (This program is only for Oklahoma CSR Member Hospitals.)

## Program Location

Oklahoma Hospital Association  
4000 Lincoln Blvd.  
Oklahoma City, OK 73105

## Program Summary

Joint Commission Resources and the Oklahoma Hospital Association have scheduled an educational program on Thursday May 2, 2024 for the Oklahoma Continuous Service Readiness hospitals. The one-day event will be held at the Oklahoma Hospital Association in Oklahoma City beginning at 8:00 a.m. and concluding at 4:00 p.m. The agenda topics to be discussed are listed to the left.

## Learning Objectives

At the conclusion of this program, participants will be able to:

- Describe the Joint Commission's standards and survey methods development processes.
- Explain the structure and content of the new Infection Control standards and elements of performance.
- Review frequently scored and high-risk Infection Control observations.
- Understand the scoring process for sterile compounding non-compliance.
- Verbalize the concepts of manner and degree in determining level of deficiency.

## Presenters

### Tabitha Vieweg, MBA, BSN, RN

Associate Director, Dept. of Standards and Survey Methods  
The Joint Commission

### Tiffany Wiksten, DNP, RN, CIC

Associate Director, Standards Interpretation Group  
The Joint Commission

### Natalya Rosenberg, PhD, RN

Project Director, Healthcare Standards Development/Dept. of Standards and Survey Methods/Division of Healthcare Quality Evaluation and Improvement  
The Joint Commission

### Robert Campbell, PharmD, BCSCP

Senior Director, Standards Interpretation/Accreditation Decision Management and Medication Safety  
The Joint Commission

## Who Should Attend

CEO, CNO, CMO, performance improvement/accreditation/patient safety, risk, nurses, infection prevention, pharmacy, Joint Commission coordinators, and clinical leaders.

## Continuing Education

- The CSR 2024 Spring Conference – OK on May 2, 2024 will award **6.0** Continuing Education contact hours for ANCC, ACHE, and ACPE.
- Full attendance at every session and completion of a post-engagement survey are prerequisites for receiving continuing education credits.
- In support of improving patient care, this activity has been planned and implemented by Joint Commission Resources. Joint Commission Resources is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.
- By attending the CSR Spring Conference – OK offered by Joint Commission Resources, participants may earn up to 6.0 ACHE Qualifying Education Hours toward initial certification or recertification of the FACHE designation.



# JCR Continuous Service Readiness Workshop:

## Registration Form May 2, 2024

**This program is only for Oklahoma CSR Member Hospitals.**

**Online registration** is available. Employees of OHA member hospitals may register online with a credit card. Go to [www.okoha.com/educationcalendar](http://www.okoha.com/educationcalendar) and click on the meeting title. Our web site is optimized for use with Google Chrome.

**Oklahoma CSR Member Hospitals:** up to 3 attendees at no charge  
\$150 per each additional attendee

Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Organization: \_\_\_\_\_

Phone: \_\_\_\_\_

Amount Enclosed: \$ \_\_\_\_\_

### **Method of Payment**

**Check** in the amount of \$ \_\_\_\_\_ payable to OHERI.

Mail all registrations accompanied by a check to: OHERI, Dept. #96-0298, Oklahoma City, OK 73196-0298

**Credit Card** amount authorized \$ \_\_\_\_\_ Visa MasterCard Amex Discover

Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_

Name on card \_\_\_\_\_

Cardholder's Billing Address (including zip code) \_\_\_\_\_

Signature \_\_\_\_\_

Registrations may be faxed with credit card payment information included to Amanda Bowen at (405) 424-4507. If you have questions, please contact Shelly Bush ([bush@okoha.com](mailto:bush@okoha.com)) or Amanda Bowen ([abowen@okoha.com](mailto:abowen@okoha.com)) at (405) 427-9537.

### **Cancellation Policy**

The registration fee, less a 15% service charge, is refundable if notice is received by 4:00 p.m. on April 25, 2024. No refunds will be issued after that date.

*If you have not received a confirmation email 48 hours prior to the program, please email Amanda Bowen at [abowen@okoha.com](mailto:abowen@okoha.com) to confirm your registration has been received.*